



DB Cargo (UK) Limited access and services request form

Until 23:59pm 02 July 2022, to request access and services, as shown on the [DB Cargo \(UK\) Limited List of Access & Services](#) please complete this request form and e-mail to: DBCUK.Accessrequest@deutschebahn.com.

With effect from 00:00am 03 July 2022, for access and service requests made either on short notice and/or ad hoc on the day any relevant use is required or at or after 0800 on the working day before the day on which the ad hoc use is required **contact the DB Cargo UK Duty Manager - Tel: 01302 575047 & e-mail this completed form to:** DBCUK.Accessrequest@deutschebahn.com.

Customer Details								
FOC/TOC Name:		Customer Name:		Application Date:				
Requested By:		E-mail:		Tel:				
Details of Request								
Location:						Commencement Date:		
Requirement (brief description of service required)								
Details of Service Required								
Days/Dates Required (please specify)	Times Required (please specify)	Train Characteristics						
	Arrival Time		Head Codes		Weight		Wagon Type	
	Departure Time		Length		Commodity		Dangerous Goods (Y/N)	
	Arrival Time		Head Codes		Weight		Wagon Type	
	Departure Time		Length		Commodity		Dangerous Goods (Y/N)	
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	Arrival Time		Head Codes		Weight		Wagon Type	
	Departure Time		Length		Commodity		Dangerous Goods (Y/N)	
	Ancillary Services Required - If requirements are unique to each service please specify in the additional information section below							
	Loading Requirements		Train Preparation		TOPS Reporting			
Un-loading Requirements		Load Examination		Shunting Requirements				
Additional Information (Please Specify)								

Unless otherwise agreed in writing with DB Cargo UK, the provisions of access and associated services at DBC UK service facilities shall be subject to the form of contract below, except in relation to the access and associated services at service facilities which are classified as light maintenance depots, which shall be subject to the Depot Access Agreement (and related Depot Access Conditions) maintained by the Office of Rail and Road (and available for download at: <https://www.orr.gov.uk/guidance-compliance/rail/operator-access-network/station-and-depot-access/template-documentation>).

<https://uk.dbcargo.com/resource/blob/7834762/97d9a6613bbf880f73dfbf40ffe74f2f/Facility-Access-Agreement-non-LMD--data.pdf>
<https://uk.dbcargo.com/resource/blob/7834764/e7ad30a91f06cf921f47f2c78e29383d/Service-Facility-Operating-Constraints-Change-Procedure-data.pdf>

For access to manned locations outside of the relevant location opening hours, such access will be considered upon request. Additional staff may be arranged to meet a specific need for which extra charges would apply or by permitting "self-supply". For manned and unmanned locations all access will be in accordance with the Safe System of Work (SSoW), for self-supply locations these may need to be re-written to accommodate.